



What does the warranty cover?

This covers plants and trees when purchased from and installed by Carl Gillmore Landscapes.

How long does this warranty last & when does it takes effect?

The warranty period is one year from your final invoice date after job completion.

What will Carl Gillmore Landscapes do?

Carl Gillmore Landscapes will replace, free of charge, any plant or tree found defective within the terms of this warranty.

What is not covered by this warranty?

This warranty does not cover plants that do not survive due to failure to provide normally accepted horticultural planting care and or maintenance. The warranty does not include negligence on the part of the owner, including but not limited to lack of water or irrigation.

The warranty does not include delivery fees, labour or other consequential and incidental costs or damages.

This warranty does not include coverage of the following: damage or loss of trees, plants or ground covers caused by fires, floods, lightning, winds or storms or extreme hot and severe summers conditions not typical of planting area: natural disasters; or acts of vandalism.

This warranty does not cover damage caused by animals or pests. It is the sole responsibility of the owner to protect plants from the possible damage by animal and pests.

How do I obtain replacements?

Customer must contact Carl Gillmore Landscapes within one year from the date of the invoice. Liability is limited to the replacements of plants and/or trees of the same or comparable plants and or trees depending on availability. No credit or refund will be given. The warranty is subject to payment of the original invoice being made within the terms of sale and account must be current.

Your welcome to contact us any time on 0410 530 821 if you have any questions for us.



